

  
BENSAUDE HOTELS  
INSPIRED BY AZORES



SALES KIT | 2017

# MEETINGS

TERCEIRA MAR HOTEL

[www.bensaudehotels.com](http://www.bensaudehotels.com) | PORTUGAL: S. Miguel • Terceira • Faial • Lisbon

# INDEX

<b>TECHNICAL SPECIFICATIONS</b>	1
<b>AREAS</b>	2
<b>RATES AND AUDIOVISUAL EQUIPMENT</b>	3
<b>SET PACKAGES</b>	
COCKTAILS	4
BUSINESS MENUS	5
WELCOME DRINKS	7
<b>DRINKS</b>	
LIGHT DRINKS / WINE	8
<b>OTHER</b>	
BREAKFAST	9
TEA/COFFEE BREAK	11
TEA / COFFEE STATION	12
PICNIC MENUS	13
CHEESE AND WINE TASTING	14
<b>TERMS AND CONDITIONS</b>	15

AZORES  
LISBON

# TECHNICAL SPECIFICATIONS

## CERTIFICAÇÃO AMBIENTAL

THIS HOTEL HAS AN ENVIRONMENTAL MANAGEMENT CERTIFICATION IN ACCORDANCE WITH STANDARD NP EN ISO 14.001 FOR ITS LODGING, FOOD AND LEISURE SERVICES. THIS HOTEL IS ALSO ABIDING BY EUROPEAN EMAS REGULATIONS.

## CLASSIFICATION

4 STARS

## LOCATION

ON A BREATHTAKING OCEAN FRONT AND ONLY STEPS FROM THE HISTORIC CITY CENTER OF ANGRA DO HEROÍSMO, CLASSIFIED BY UNESCO AS A WORLD HERITAGE SITE, RESORT-STYLE TERCEIRA MAR HOTEL IS LOCATED ON FANAL BAY OVERLOOKING A 16TH CENTURY FORTRESS AND SURROUNDED BY A GARDEN WITH A SALT WATER INFINITY POOL.

## HOURS CHECK-IN / OUT

CHECK-IN: 2 PM

CHECK-OUT: NOON

## CREDIT CARDS

VISA, MASTER CARD, AMERICAN EXPRESS

## POINTS OF INTEREST

AIRPORT - 25 KM

HOSPITAL - 3 KM

POLICE - 2 KM

DOWNTOWN - 15 MIN.

BEACH - 25 KM

## HOTEL AMENITIES

1 SUITE, 7 SUITES JUNIOR, 126 DOUBLE ROOMS, 3 TRIPLE ROOMS AND 2 SPECIAL NEEDS ACCESS ROOMS.

4 FLOORS - 3 ELEVATORS

## SERVICES

MEETING AND CONFERENCE ROOMS, GAMING ROOM, READING ROOM, WIFI, HEALTH CLUB, INDOOR HEATED POOL, SAUNA, JACUZZI, TURKISH BATH, MASSAGE, OUTDOOR SALT WATER POOL, TWO TENNIS COURTS, PRIVATE PARKING, RENT-A-CAR, LAUNDRY AND ROOM SERVICE.

## MONTE BRASIL RESTAURANT AND FANAL BAR

BREAKFAST: 7:30AM – 10:30AM;

LUNCH: 12:30 PM – 3 PM

DINNER: 7:30 PM – 10 PM

BAR: 11 AM - MIDNIGHT;

ROOM SERVICE: 7:30AM – 11:30PM

## FREE PRIVATE PARKING

SUBJECT TO AVAILABILITY

## INTERNET

FREE WIFI THROUGHOUT HOTEL

## ELECTRICAL VOLTAGE

230 VOLTS

## CONTACT HOTEL

ADDRESS: PORTÕES DE S.PEDRO, 1,

9700-097 ANGRA DO

HEROÍSMO, TERCEIRA – AZORES

TELEPHONE: +351 295 402 280

FAX: +351 295 402 288/9

EMAIL: [terceiramarhotel@bensaude.pt](mailto:terceiramarhotel@bensaude.pt)












## CONTACT RESERVATIONS OFFICE

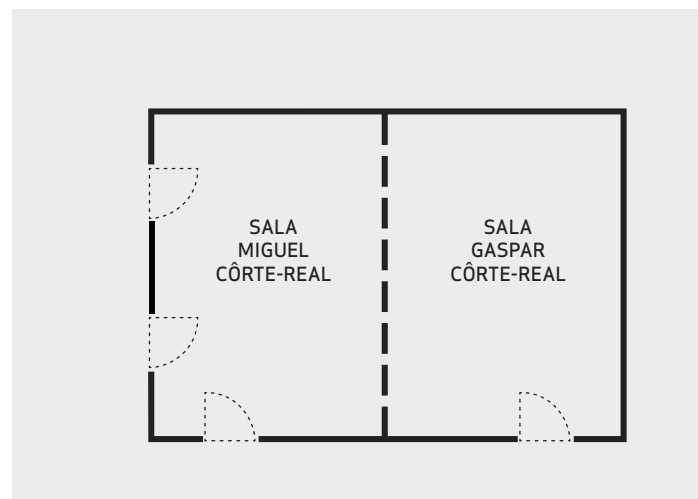
TELEPHONE: +351 296 301 880

FAX: +351 296 301 881/2

E-MAIL: [reservas@bensaude.pt](mailto:reservas@bensaude.pt)

# AREAS

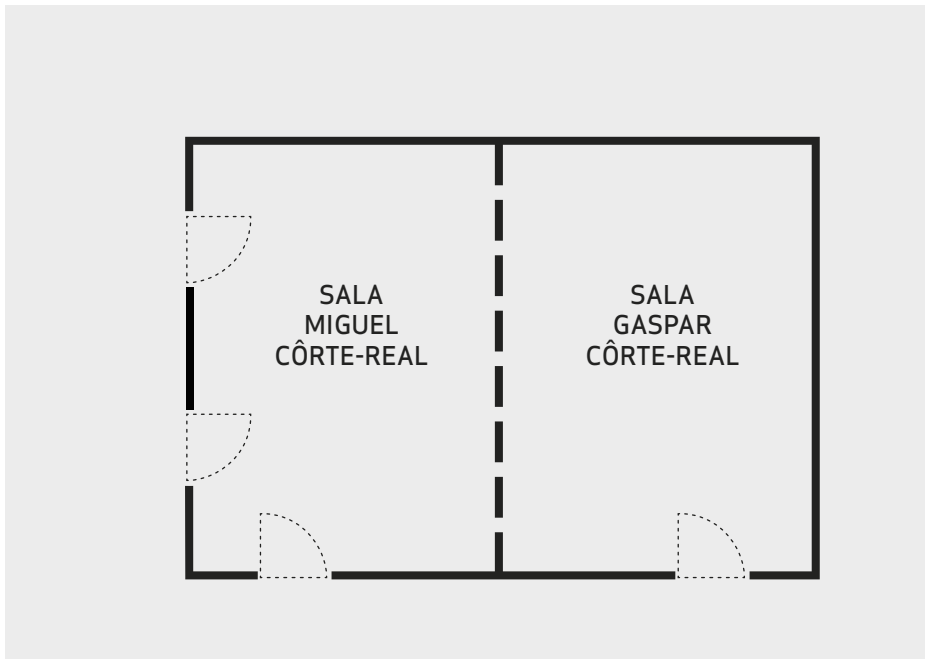
	 SIZE M2	 LENGHT	 WIDTH	 HEIGHT	 STAGE	 "U" SHAPE	 ROUND TABLE	 LONG TABLE	 ESCOLA	 BANQ	 COCKTAIL
SALA DOS CORTE -REAIS	250	16	15,6	3	230	55	*	*	120	150	300
SALA GASPAR CORTE-REAL	125	16	7,80	3	115	35	*	*	60	75	150
SALA MIGUEL CORTE-REAL	125	16	7,80	3	115	35	*	*	60	75	150
RESTAURANT MONTE BRASIL	316	22	11	3	*	25	*	*	*	150	*
BAR FANAL	235	22	11	3	*	9+2	*	*	*	*	*
READING ROOM ALMEIDA GARRET	83	10	9	3	*	9+2	*	*	*	*	*



(DRAWING NOT TO SCALE)

# RATES AND AUDIOVISUAL EQUIPMENT

## ROOMS



## FULL DAY

SALA CÔRTE-REAL	240,00 €
SALA GASPAR CÔRTE-REAL 1/2	120,00 €
SALA MIGUEL CÔRTE-REAL 1/2	120,00 €

## AUDIOVISUAL EQUIPMENT

(PRICE PER UNIT)

CORDED, WIRELESS OR WEARABLE MICROPHONE	18,00€
DATA SHOW	80,00€
VIDEO + TV + DVD	60,00€
WHITEBOARD	20,00€
DIDAX BOARD	20,00€
FLIPCHART	20,00€
FOLDER/PAPER/PEN (PER PERSON)	2,50€
LASER POINTER	10,00€
LAPTOP	UNDER CONSULT
PODIUM / STAGE / FLAG POLE	FREE
FLORAL OR PRESIDENTIAL ARRANGEMENT	FREE
TECHNICAL ASSISTANCE (PER HOUR*)	UNDER CONSULT

# COCKTAILS

## SET PACKAGES (MINIMUM 30)

YOU CAN CUSTOMIZE YOUR EVENT BY COMBINING DIFFERENT PACKAGES TO CELEBRATE A SPECIAL OCCASION.

THESE PACKAGES SHOW THE TYPES OF SERVICES WE CAN OFFER.

THESE RATES ARE VALID FOR 30 GUESTS IN ATTENDANCE, AND ANY CHANGE CAN BE MADE TO FIT YOUR NEEDS, SUBJECT TO REPRICING.

### DURATION

COLD COCKTAIL- 30 MIN

HOT AND COLD / HOT, COLD AND SWEET CCOCKTAILS- 1 HOUR



## COLD (4 UNITS PER PERSON)

- SMOKED SALMON WITH FRESH HERBS
- FRIED SHRIMP WITH TARTAR SAUCE
- CHICKEN KABOBS
- BLACK PUDDING CROQUETTES
- SLICED PROSCIUTTO WITH PINEAPPLE

8,00€ price per person .....

## HOT AND COLD

- SMOKED SALMON WITH FRESH HERBS
- FRIED SHRIMP WITH TARTAR SAUCE
- CHICKEN KABOBS
- BLACK PUDDING CROQUETTES
- SLICED PROSCIUTTO WITH PINEAPPLE

- STUFFED MEATBALLS
- BREADED PORK CHUNKS
- COLDEN CHICKEN DRUMSTICKS
- AZOREAN FISH TARTELETTES
- PORTUGUESE MUFFIN MINI PIZZAS

14,00€ price per person .....

## HOT, COLD AND SWEET

- SMOKED SALMON WITH FRESH HERBS
- FRIED SHRIMP WITH TARTAR SAUCE
- CHICKEN KABOBS
- BLACK PUDDING CROQUETTES
- SLICED PROSCIUTTO WITH PINEAPPLE

- STUFFED MEATBALLS
- BREADED PORK CHUNKS
- COLDEN CHICKEN DRUMSTICKS
- AZOREAN FISH TARTELETTES

- MINI DONAS AMÉLIAS
- MINI CHOCOLATE BROWNIES
- MIL SUGARD LEAVES
- MINI CARAMEL PIE
- MINI OREO MOUSSE

19,00€ price per person .....

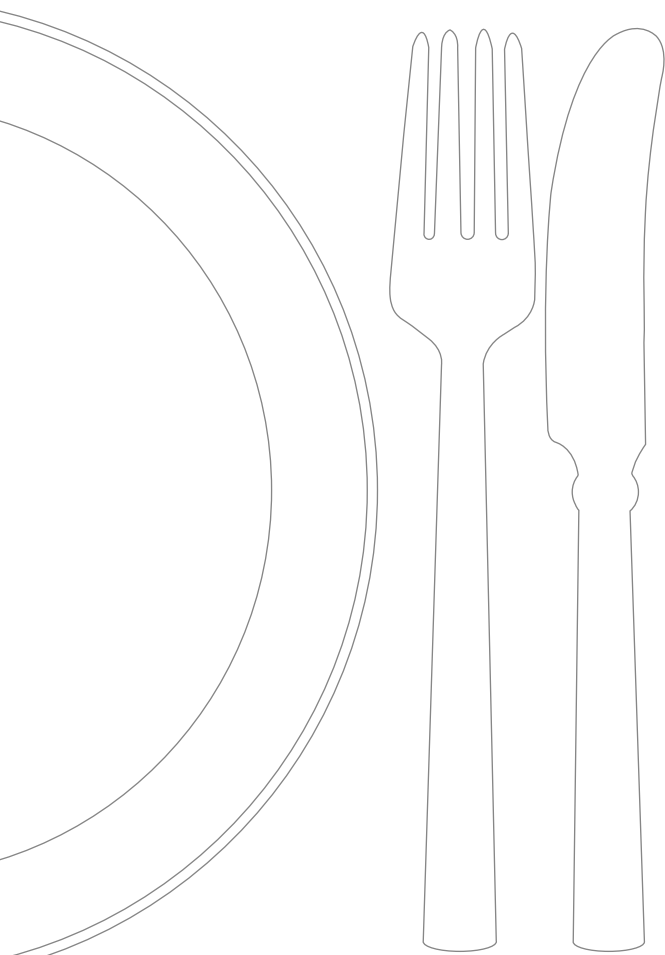
# BUSINESS MENUS

## SET PACKAGES (MINIMUM 30)

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## MENU 1 (STARTER + MAIN COURSE + DESSERT)

### STARTERS

CREAM OF VEGETABLES  
MELON WITH PROSCIUTTO  
MUSSELS WITH PEPPER VINAIGRETTE  
GOURMET SALAD WITH FRESH CHEESE AND GARLIC CROUTONS

### MAIN COURSES

FRESH CATCH FROM THE AZORES WITH CAPERS  
GRILLED SWORDFISH WITH A BUTTER LEMON SAUCE  
BEEF TERCEIRA ISLAND STYLE  
PORK CONFIT WITH LITTLENECKS  
VEGETARIAN KABOB

### DESSERTS

FRUIT SALAD  
D. AMÉLIA TART  
MASCARPONE DELIGHT WITH WILD BERRIES

19,00€ price per person .....

## MENU 2 (STARTER + MAIN COURSE + DESSERT)

### STARTERS

CREAM OF LEEKS WITH BACON  
SHRIMP WITH PEPPER  
SALMON WITH DILL  
GRILLED ZUCCHINI WITH WORCESTERSHIRE SAUCE

### MAIN COURSES

AZOREAN FISH MEDALLION WITH SEAFOOD SAUCE  
STEAMED SALTED COD STEAK WITH PEPPERS  
BAKED PORK WITH ROSEMARY  
GRILLED VEAL MEDALLION WITH BUTTER SAUCE  
VEGETABLE LASAGNA (VEGETARIAN)

### DESSERTS

PINEAPPLE AU GRATIN  
D. AMÉLIA TART  
CHOCOLATE MOMENT WITH GANACHE AND CRISPY PEANUTS  
AZOREAN CHEESES

21,00€ price per person .....

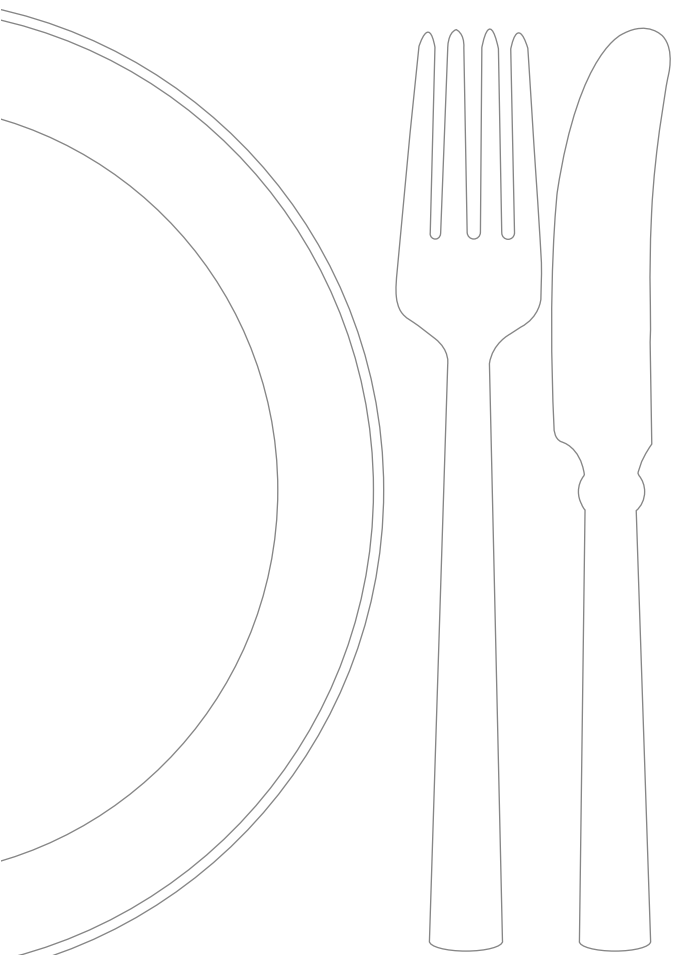
# BUSINESS MENUS

## SET PACKAGES (MINIMUM 30)

YOU CAN CUSTOMIZE YOUR EVENT BY COMBINING DIFFERENT PACKAGES TO CELEBRATE A SPECIAL OCCASION.

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## MENU 3

(STARTER + MAIN COURSE 1 + MAIN COURSE 2 + DESSERT)

### STARTERS

- CREAM OF VEGETABLES
- CREAM OF LEEKS WITH BACON
- MELON WITH PROSCIUTTO
- SHRIMP WITH PEPPER
- SALMON WITH DILL
- MUSSELS WITH PEPPER VINAIGRETTE
- SPRING SALAD WITH FRESH CHEESE
- GRILLED ZUCCHINI WITH WORCESTERSHIRE SAUCE

### MAIN COURSES

- FRESH CATCH FROM THE AZORES WITH CAPERS
- AZOREAN FISH MEDALLION WITH SEAFOOD SAUCE
- GRILLED SWORDFISH WITH A BUTTER LEMON SAUCE
- STEAMED SALTED COD STEAK WITH PEPPERS
- BEEF TERCEIRA ISLAND STYLE
- PORK CONFIT WITH LITTLENECKS
- BAKED PORK WITH ROSEMARY
- GRILLED VEAL MEDALLION WITH BUTTER SAUCE
- VEGETARIAN KABOB
- VEGETABLE LASAGNA (VEGETARIAN)

### DESSERTS

- FRUIT SALAD
- ANANÁS GRATINADO
- PINEAPPLE AU GRATIN
- D. AMÉLIA TART
- CHOCOLATE MOMENT WITH GANACHE AND CRISPY PEANUTS
- MASCARPONE DELIGHT WITH WILD BERRIES
- AZOREAN CHEESES

25,00€ price per person .....



# WELCOME DRINKS

## SET PACKAGES (MINIMUM 30 PERSON)

YOU CAN CUSTOMIZE YOUR EVENT BY COMBINING DIFFERENT PACKAGES TO CELEBRATE A SPECIAL OCCASION.

THESE PACKAGES SHOW THE TYPES OF SERVICES WE CAN OFFER. THESE RATES ARE VALID FOR 30 GUESTS IN ATTENDANCE AND ANY CHANGE CAN BE MADE TO FIT YOUR NEEDS, SUBJECT TO REPRICING.

**DURATION- 30 MINUTS**



## MENU 1

AZOREAN WHITE WINE  
COMPAL ORANGE JUICE  
MINERAL WATER

6,00€ price per person .....

## MENU 2

LAJIDO WINE FROM PICO  
COMPAL ORANGE JUICE  
MINERAL WATER OR CARBONATED  
DRIED FRUIT

8,00€ price per person .....

## MENU 3

HOUSE RED OR WHITE WINE  
LAJIDO WINE FROM PICO  
COMPAL ORANGE JUICE  
MINERAL WATER OR CARBONATED  
DRIED FRUIT

9,00€ price per person .....

## MENU 4

WHITE CUP – HOUSE RED OR WHITE WINE - BEER  
COMPAL ORANGE JUICE  
MINERAL WATER OR CARBONATED  
HORS D'OEUVRES ASSORTMENT (2 UNITS)

11,00€ price per person.....

## SET PACKAGES

YOU CAN CUSTOMIZE YOUR EVENT BY COMBINING DIFFERENT PACKAGES TO CELEBRATE A SPECIAL OCCASION. THESE PACKAGES SHOW THE TYPES OF SERVICES WE CAN OFFER AND WERE PRICED FOR 25 ATTENDEES AND ANY CHANGE CAN BE MADE TO FIT YOUR NEEDS, SUBJECT TO REPRICING.



## LIGHT DRINKS

WATER, SOFT DRINKS, COFFEE OR TEA

4,00€ price per person .....

## LIGHT DRINKS and WINE

WATER, SOFT DRINKS, BEER, COFFEE OR TEA

**CLASSIC - HOTEL SELECTION**

(RED AND WHITE)

6,00€ price per person .....

## WINE

**CLASSIC - HOTEL SELECTION**

(RED AND WHITE)

3,00€ price per person .....

**AÇORES - PICO**

FARIAS VINEYARDS (RED AND WHITE)

4,00€ price per person .....

**DOURO**

FAGOTE RESERVA (RED AND WHITE)

6,00€ price per person .....

**ALENTEJO**

COSTA VARGAS (WHITE)

HERDADE DOS MUACHOS (RED)

6,00€ price per person .....

**PREMIUM**

TONS DE DUORUM (WHITE)

QUINTA DO ESPÍRITO SANTO (RED)

8,00€ price per person .....

# BREAKFAST

SERVED IN PRIVATE HALL)  
(BUFFET - MINIMUM 25 PEOPLE)



## CONTINENTAL (BUFFET)

**HOT**  
SCRAMBLED EGGS  
BACON

**BAKERY**  
CROISSANT  
BRIOCHE  
PORTUGUESE MUFFIN  
REGIONAL BREAD

**COLD**  
HAM  
FLAMENGO CHEESE  
FRESH CHEESE  
PLAIN AND FLAVORED YOGURTS  
BUTTER AND MARGARINE  
ASSORTED JAMS  
FRUIT SALAD

**DRINKS**  
COFFEE  
TEA  
MILK  
ORANGE JUICE

15,00€ price per person .....

## HEALTHY (BUFFET)

**HOT**  
SCRAMBLED EGGS  
RATATOUILLE

**BAKERY**  
CROISSANT  
PORTUGUESE MUFFIN  
WHEAT BREAD  
RYE BREAD

**COLD**  
DELI LIGHT TURKEY  
LIGHT FLAMENGO CHEESE  
FRESH CHEESE  
PLAIN AND FLAVORED YOGURTS  
BUTTER AND MARGARINE  
FRUIT SALAD

**DRINKS**  
COFFEE  
TEA  
MILK  
FRESH ORANGE JUICE  
FRESH FRUIT JUICE

17,00€ price per person .....

# BREAKFAST

SERVED IN PRIVATE HALL  
(BUFFET - MÍNIMUM 25 PEOPLE)



## ENGLISH (SERVED)

### PRATO

OMELETA SIMPLES  
QUEIJO FLAMENGO E FIAMBRE

### BAKERY

CROISSANT  
BRIOCHE  
PORTUGUESE MUFFIN  
REGIONAL BREAD

### COLD

BUTTER AND MARGARINE  
ASSORTED JAMS

### DRINKS

COFFEE OR TEA  
MILK  
FRESH ORANGE JUICE

21,00€ price per person .....

# TEA/COFFEE BREAKS

DURATION - 30 MINUTS



## EARL GREY

COFFEE, DECAF, TEA ASSORTMENT, MINERAL WATER, COMPAL ORANGE JUICE

3,20€ price per person .....

## DARJEELING

COFFEE, DECAF, TEA ASSORTMENT, MINERAL WATER  
PETIT FOURS (4)

3,60€ price per person .....

## HYSSON

COFFEE, DECAF, TEA ASSORTMENT, MINERAL WATER  
PETIT FOURS (4), COMPAL ORANGE JUICE

4,00€ price per person .....

4,90€ price per person .....

## ORANGE PEKOE

COFFEE, DECAF, TEA ASSORTMENT, MINERAL WATER  
- PETITS FOURS (4), COMPAL ORANGE JUICE; MINI SANDWICHES (2)

5,30€ price per person .....

## SENGHA

COFFEE, DECAF, TEA ASSORTMENT, MINERAL WATER  
PETITS FOURS (4), COMPAL ORANGE JUICE, MINI SANDWICHES (2),  
MINI FINE PASTRY (1)

5,60€ price per person .....

## JASMINE

COFFEE, DECAF, TEA ASSORTMENT, MINERAL WATER  
COMPAL ORANGE JUICE - PETITS FOURS (4) - PORTUGUESE  
MUFFIN SANDWICHES, (2) - MINI FINE PASTRY (1)

6,20€ price per person .....

## CEYLON

COFFEE, DECAF, TEA ASSORTMENT, MINERAL WATER  
COMPAL ORANGE JUICE - PETITS FOURS (4)  
PORTUGUESE MUFFIN SANDWICHES (2) - MINI FINE PASTRY (1)

8,50€ price per person .....

# TEA/ COFFEE STATION

## HOT DRINKS

THERMOS OF COFFEE 1 L (10 PEOPLE)  
10,00€ .....

THERMOS OF HOT CHOCOLATE 1 L (10 PEOPLE)  
10,00€ .....

THERMOS OF TEA OR HERBAL INFUSION 1 L (10 PEOPLE)  
GREEN, BLACK TEA, LINDEN, CHAMOMILE, LEMONGRASS,  
LEMON VERBENA HERBAL TEA  
8,50€ .....

DOLCE GUSTO COFFEE MACHINE (CÁPSULE / UNIT)  
(COFFEE OR TEA)  
8,50€ .....

## COLD DRINKS

MINERAL WATER 0,25 L  
1,80€ .....

MINERAL WATER 0,5 L  
2,40€ .....

MINERAL WATER 1 L  
2,70€ .....

PITCHER OF ORANGE JUICE, PASSION FRUIT JUICE OR MANGO  
7,00€ .....

PITCHER OF FRESH JUICE  
12,00€ .....

## PASTRY

PETIT FOURS (4)  
2,10€ .....

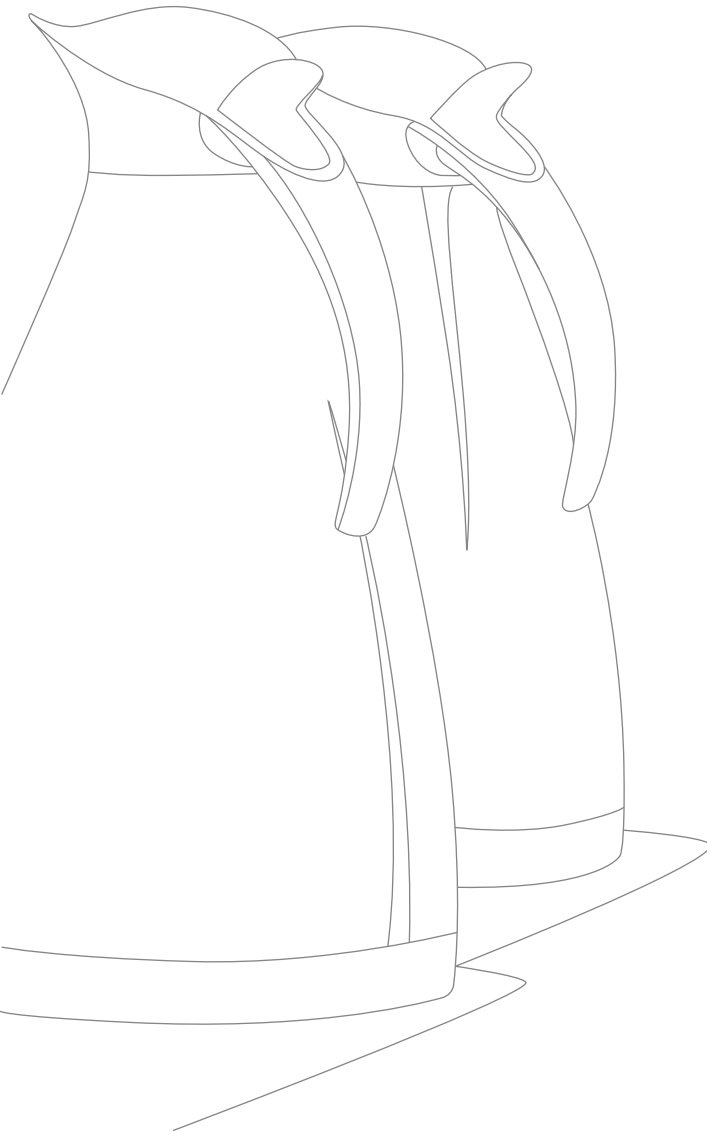
MINI FINE PASTRY (2)  
2,60€ .....

MINI SANDWICHES (2)  
2,40€ .....

FRUIT SALAD  
2,80€ .....

ONE UNIT OF FRUIT (1)  
1,50€ .....

MINI SAVORY PIECES (2)  
2,40€ .....



# PICNIC MENUS

## PLEASE NOTE

FOOD AND BEVERAGE ARE 1 UNIT PER PERSON.

1 WINE BOTTLE PER 3 PEOPLE.

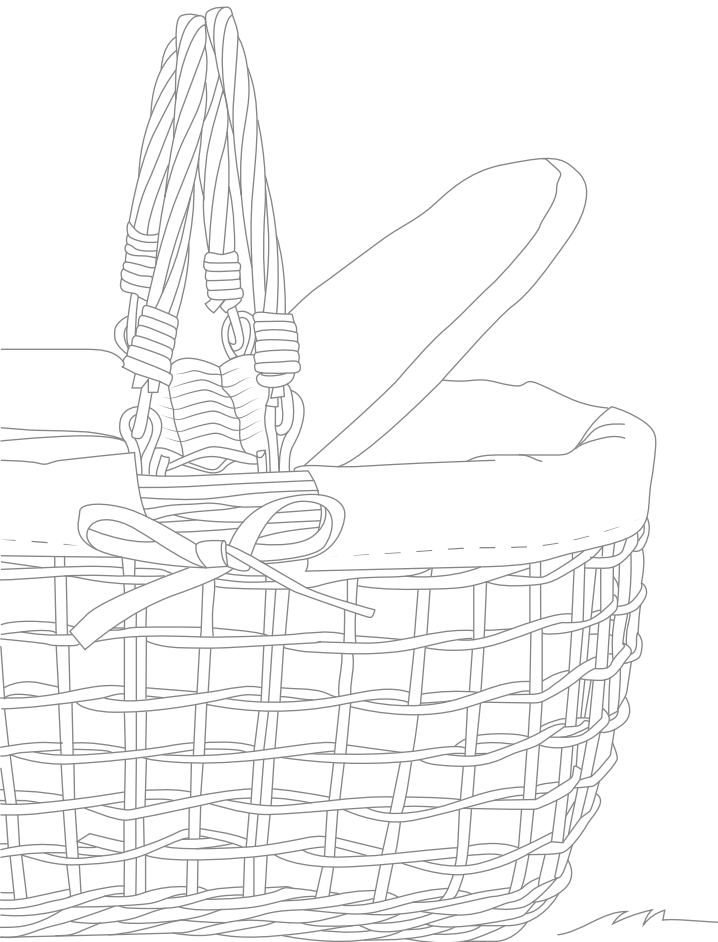
FOOD AND BEVERAGE WILL BE PLACED IN INDIVIDUAL CONTAINER

- PAPER NAPKINS INCLUDED.

\* MINIMUM OF 5 PEOPLE. FOOD IN WHICKER BASKET INSIDE

THERMAL CONTAINER. INCLUDES PLATES, SILVERWARE, PLASTIC

CUPS AND PAPER NAPKINS



## MENU 1

### FOOD

CHEESE SANDWICH, CHICKEN SANDWICH  
ENGLISH CAKE OR CHOCOLATE CAKE SLICE  
FRESH FRUIT

### DRINKS

MINERAL WATER 25 CL, ORANGE JUICE 25 CL

12,50€ price per person .....

## MENU 2

### FOOD

CHEESE SANDWICH, TUNA SANDWICH  
MEAT CROQUETTE  
ENGLISH CAKE OR CHOCOLATE CAKE SLICE  
FRESH FRUIT

### DRINKS

MINERAL WATER 25 CL, ORANGE JUICE 25 CL

13,50€ price per person .....

## MENU 3

### FOOD

OMELET, SLICED HAM AND CHEESE  
FISH RISSOLE, COD CAKE  
MEAT CROQUETTE, SAUSAGE PASTRY  
ENGLISH CAKE OR CHOCOLATE CAKE SLICE  
FRESH FRUIT

### DRINKS

MINERAL WATER 25 CL

ORANGE JUICE 25 CL

16,00€ price per person .....

## MENU 4

### FOOD

PORK SANDWICH, SALAD IN SEASON  
COD CAKE, MEAT CROQUETTE  
ENGLISH CAKE OR CHOCOLATE CAKE SLICE, FRUIT SALAD

### DRINKS

MINERAL WATER 25 CL, ORANGE JUICE 25 CL

18,00€ price per person .....

## MENU 5

### FOOD

BLOOD PUDDING AND PINEAPPLE KABOB  
PORTUGUESE MUFFIN SANDWICH WITH HAM AND SÃO JORGE CHEESE  
MINI SANDWICH VARIETY, REGIONAL CHEESE PLATTER  
SALAD IN SEASON, REGIONAL BREAD AND SWEET BREAD BASKET  
FRUIT SALAD

### DRINKS

MINERAL WATER 25 CL, ORANGE OR PINEAPPLE JUICE 25 CL

WHITE WINE HOTEL SELECTION 75 CL, COFFEE

21,00€ price per person .....

## MENU 6\*

### FOOD

BLACK PUDDING AND PINEAPPLE MINI KABOB  
PORTUGUESE MUFFIN SANDWICH WITH SÃO JORGE CHEESE  
MINI SANDWICH VARIETY, COLD CUT PLATTER  
REGIONAL SAVORY AND SAUSAGE HORS D'OEUVRES, REGIONAL  
CHEESE PLATTER

SALAD IN SEASON, REGIONAL BREAD AND SWEET BREAD BASKET  
ENGLISH CAKE OR CHOCOLATE CAKE SLICE, PINEAPPLE

### DRINKS

MINERAL WATER 25 CL, ORANGE OR PINEAPPLE JUICE 25 CL

BEER 33 CL, WHITE OR RED WINE FROM PICO 75 CL, COFFEE, TEA

24,50€ price per person .....

# CHEESE AND WINE TASTING

## SET PACKAGES (MINIMUM 30 PEOPLE)

YOU CAN CUSTOMIZE YOUR EVENT BY COMBINING DIFFERENT PACKAGES TO CELEBRATE A SPECIAL OCCASION.

THESE PACKAGES SHOW THE TYPES OF SERVICES WE CAN OFFER.

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## MENU 1

### AZORES CHEESES (3 VARIETIES)

SOFT SERRA NOVA – S.MIGUEL ISLAND  
SERRA NOVA GARLIC AND PARSLEY – S. MIGUEL ISLAND  
CASTELINHOS – TERCEIRA ISLAND  
ASSORTMENT OF CRACKERS AND BREAD

### WINES OF THE AZORES

TERRAS DE LAVA WHITE – PICO ISLAND  
FARIAS VINEYARDS RED – PICO ISLAND

15,50€ price per person .....

## MENU 2

### AZORES CHEESES (4 VARIETIES)

SOFT SERRA NOVA – S.MIGUEL ISLAND  
SERRA NOVA GARLIC AND PARSLEY – S. MIGUEL ISLAND  
CASTELINHOS – TERCEIRA ISLAND  
ASSORTMENT OF CRACKERS AND BREAD

### WINES OF THE AZORES

TERRAS DE LAVA WHITE – PICO ISLAND  
FARIAS VINEYARDS RED – PICO ISLAND  
BASALTO RED – PICO ISLAND

17,00€ price per person .....

## MENU 3

### AZORES CHEESES (4 VARIETIES)

SOFT SERRA NOVA – S.MIGUEL ISLAND  
SERRA NOVA GARLIC AND PARSLEY – S. MIGUEL ISLAND  
CASTELINHOS – TERCEIRA ISLAND  
S. JORGE – S.JORGE ISLAND  
ASSORTMENT OF CRACKERS AND BREAD

### WINES OF THE AZORES

TERRAS DE LAVA WHITE – PICO ISLAND  
FARIAS VINEYARDS RED – PICO ISLAND  
BASALTO RED – PICO ISLAND  
18.50€ PRICE PER PERSON

18,50€ price per person .....

## MENU 4

### AZORES CHEESES (4 VARIETIES)

SOFT SERRA NOVA – S.MIGUEL ISLAND  
SERRA NOVA GARLIC AND PARSLEY – S. MIGUEL ISLAND  
CASTELINHOS – TERCEIRA ISLAND  
S. JORGE – S.JORGE ISLAND  
ASSORTMENT OF CRACKERS AND BREAD

### WINES OF THE AZORES

FREI GIGANTE – PICO ISLAND  
TERRAS DE LAVA WHITE – PICO ISLAND  
FARIAS VINEYARDS RED – PICO ISLAND  
BASALTO RED – PICO ISLAND

20,00€ price per person .....



# TERMS AND CONDITIONS

## MEETING ROOM RENTAL

MEETING ROOM RENTALS ARE FULL DAY QUOTES. HALF DAY QUOTES OR OTHERS HAVE NOT BEEN PLANNED.

## ENTERTAINMENT

ANY PROPOSALS SUBMITTED TO THE HOTEL DO NOT INCLUDE ENTERTAINMENT. ENTERTAINMENT CONTRACTS ARE OF THE CLIENT'S RESPONSIBILITY. IF YOU WISH, HOTEL MAY MAKE SUGGESTIONS OR GIVE A REFERRAL. IN CASE THERE IS ENTERTAINMENT, HOTEL MUST BE INFORMED AND APPROVE OF ENTERTAINMENT SCHEDULE AND TIME LIMITATIONS MUST BE AGREED BY BOTH PARTIES, TAKING INTO CONSIDERATION THE COMFORT OF HOTEL GUESTS. SIMILARLY, HOTEL MUST BE INFORMED OF ALL NECESSARY MATERIALS USED FOR ENTERTAINMENT PURPOSES.

## CHILDREN

FOR ALL MEAL SERVICES, CHILDREN UNDER 4 EAT FOR FREE. CHILDREN BETWEEN AGES 5 AND 9 WILL RECEIVE A 50% DISCOUNT OVER THE ADULT RATE.

## FOOD AND BEVERAGE

THE BENSAUDE HOTELS HAVE A FOOD SAFETY MANAGEMENT SYSTEM IMPLEMENTED AND AS SUCH ONLY ALLOW THE ENTRANCE OF PRODUCTS BY CLIENTS, WHOSE RESPONSIBILITY IS NOT RELATED TO THE HOTEL UNIT ITSELF AND IN SPECIFIC EVENTS, BEING ONLY ALLOWED IN A FEATURE CAKE AND FINE PASTRIES. THESE PRODUCTS WILL BE STORED SEPARATELY IN EQUIPMENT SPECIFICALLY FOR THIS PURPOSE. FOR THIS TO BE POSSIBLE, THE CLIENT SHOULD ALLOW:

- A PREVENTIVE SAMPLE TO BE TAKEN BY THE PERSON IN CHARGE OF THE RESTAURANT / BAR FROM ALL VARIETIES OF PRODUCTS AND BEFORE THEY ARE CONSUMED BY THE CUSTOMERS (AT THE TIME OF CUTTING THE MAIN CAKE, THE PERSON IN CHARGE OF THE RESTAURANT / BAR WILL ACCOMPANY THE CLIENT IN ORDER TO CUT UP A SLICE, APPROXIMATELY 150G INTO THE BAG OF

PREVENTIVE SAMPLES, IN THE CASE OF FINE SWEETS, 150GR OF EACH SAMPLE OF CANDY MUST BE TAKEN, ABIDING BY ALL SANITARY CONDITIONS IN THE COLLECTION OF PREVENTIVE SAMPLES. IN ADDITION, YOU MAY NOT TAKE FOOD AND BEVERAGE LEFTOVERS.

## CONFIRMATION OF SERVICES

HOTEL CONSIDERS AS FINAL THE INFORMATION PROVIDED BY CLIENT 48 HOURS BEFORE START OF EVENT. HOWEVER, IF NUMBER OF PEOPLE IS LESS THAN EXPECTED, THE INITIAL AGREED NUMBER PREVAILS IN THE FINAL TOTAL OF TRANSACTION OR IF NUMBER OF PEOPLE IS GREATER THAN EXPECTED, AN ADJUSTMENT WILL BE MADE IN THE FINAL TOTAL OF TRANSACTION. HOTEL RESERVES THE RIGHT TO CHANGE RESERVED HALL(S) IN CASE THE NUMBER OF PEOPLE IS SUPERIOR OR INFERIOR TO THE ORIGINALLY AGREED NUMBER, AND IF HOTEL HAS NOT BEEN PREVIOUSLY NOTIFIED OF HALL PREFERENCE.

## DAMAGES

HOTEL RESERVES THE RIGHT TO BILL FOR ANY DAMAGES INCURRED TO THE HALL, ITS CONTENTS AND/OR HOTEL AREAS DURING RENTAL PERIOD. DAMAGES ARE THE CLIENT'S RESPONSIBILITY.

## ORDERS, PACKAGES AND OTHERS

HOTEL MAY RECEIVE MATERIAL TO BE USED IN THE EVENT, IN THE NAME OF THE CLIENT/EVENT PLANNER. DELIVERY MUST BE MADE AT HOTEL AND BE DULY IDENTIFIED WITH THE EVENT'S NAME AND DATE, CLIENT NAME/EVENT PLANNER, NAME OF THE CHOSEN HALL AND A TELEPHONE NUMBER FOR CONTACT. HOTEL WILL NOT ACCEPT C.O.D. DELIVERIES. ALL MATERIALS AND PACKAGES MUST BE TAKEN BY CLIENT AT THE END OF THE EVENT.

## SMOKERS

THIS IS A NON-SMOKING HOTEL AND ALL DESIGNATED AREAS FOR SMOKING ARE OUTSIDE OF THE HOTEL.

## RATES AND RENTALS

TERMS OF HALL RENTAL ARE FOR A DAILY RENTAL PERIOD. OTHER HALF DAY OR OTHER RATES ARE NOT CONSIDERED. RATES ARE IN EUROS, PER PERSON/UNIT, WITH ALL APPLICABLE CURRENT TAXES.

## CLIENT'S EQUIPMENT

ALL CLIENT BELONGINGS TO BE USED FOR EVENT MUST BE WELL IDENTIFIED AND CLOSED. IF NECESSARY, HOTEL CAN KEEP BELONGINGS AS LONG AS THERE IS A PREVIOUS AGREEMENT WITH THE CLIENT.

## TELEPHONE

ALL HALLS ARE EQUIPPED WITH A TELEPHONE LINE, AND CLIENT CAN REQUEST A LINE OR ACCESS (FAX OR INTERNET). HOTEL WILL CHARGE CLIENT ADDED SERVICES ACCORDINGLY. ROOM RENTAL RATES AND RENTAL OF AUDIOVISUAL EQUIPMENT INCLUDE CURRENT VAT TAX. ALL FOOD AND BEVERAGE SERVICES INCLUDE LEGAL TAX. PRICES CANNOT BE COMBINED WITH ANY OTHER RATES, PROMOTIONS, PACKAGES OR DISCOUNTS.

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THE DISHES IN THE CHART MAY CONTAIN INGREDIENTS CONSIDERED ALLERGENS OR PASSABLE TO CAUSE INTOLERANCE. IF YOU SUFFER FROM INTOLERANCES AND FOOD ALLERGIES, PLEASE LET US KNOW IF YOU WANT CLARIFICATION ABOUT OUR PRODUCTS BEFORE MAKING YOUR REQUEST FOR FOOD AND DRINKS. FOR ANY FURTHER INFORMATION, PLEASE CONSULT OUR EMPLOYEES.

(INFORMATION ACCORDING TO DECREE LAW NO. 26/2016 OF JUNE 9 AND ANNEX II OF REGULATION EC NO. 1169/2011 OF OCTOBER 25)

NO DISH, FOOD OR DRINK, INCLUDING STARTERS, CAN BE CHARGED IF NOT REQUESTED OR USED BY COSTUMER.

VAT INCLUDED / THIS HOTEL HAS A COMPLAINTS BOOK

RATES PRESENTED ARE FOR 2017 AND SUBJECT TO CONFIRMATION, AND MAY BE ADJUSTED WITHOUT PRIOR WARNING. SERVICE AND VAT TAX INCLUDED.